

About the Swedish Post and Telecom Authority

The vision of the Swedish Post and Telecom Authority (Post- och telestyrelsen, or PTS) is for everyone in Sweden to have access to good telephone, broadband and postal services.

To achieve this, we work to ensure that:

- Fixed and wireless networks are constructed in such a way that all users can get access to services which are normally in demand.
- All users have access to reliable postal and basic payment services.
- All users have access to reliable and safe electronic communications networks and services.
- Radio spectrum and numbers are managed in such a way as to maximise social advantages overtime.
- The electronic communications and postal markets are characterised by well-functioning competition with effective prices and various options for consumers.
- Consumers can feel confident that their rights have been properly met and that they can make active and well-informed choices.
- PTS is a well-run government agency which promotes innovativeness and is one of Sweden's best work places.

How PTS works

PTS works in two ways to create better conditions in the electronic communications and postal services markets. We base our regulatory efforts on laws and regulations, but we are also engaged in extensive promotional work.

We primarily act by analyzing and describing the market, providing information, and engaging in dialogue. We can also make suggestions to the government, for example, regarding changes to existing laws.

We regulate and review the market actors

We set up ground rules for the market and review the market actors (supervision) with reference, inter alia, to laws and regulations. Supervision is initiated through dialogue. If a problem cannot be solved in any other way, we can issue binding decisions (injunctions) and resolve disputes.

We finance certain critical public solutions and services

When society places greater demands on electronic communications than what market actors can offer, PTS may finance solutions. For example, we fund services for persons with disabilities and measures to increase the robustness of communication networks. We procure telephony for certain households and businesses, and can impose conditions regarding coverage when we assign radio frequencies.

Important promotional work

PTS also conducts extensive work in order to support development, for example regarding access to communications for everyone nationwide. For example, this may involve assembling various stakeholders who can contribute to development and persuading them to work together to find constructive solutions to problems.

Management

PTS is a government authority under the Ministry of Enterprise and Innovation, and is managed by a board of directors appointed by the Swedish government. The Director-General is the chief executive officer of the organisation. Dan Sjöblom has served as Director-General since February 2017. The Swedish government controls PTS operations by issuing instructions and annual appropriation directives, as well as through specific assignments.

Most of PTS's work is carried out with the support of the Electronic Communications Act (lagen om elektronisk kommunikation, LEK) as well as the Postal Act (postlagen).

The work of PTS is also controlled or influenced by EU regulatory frameworks and international agreements.

Our activities are financed through fees

The ongoing work of PTS is funded primarily through the fees charged to operators, as well as to companies and individuals who possess licenses supervised by PTS, such as permits for various types of radio. The annual budget is just over 300 million SEK.

PTS also receives special appropriations for its work with and the procurement of robust communications and services for persons with disabilities. These funds amount to some 300 million SEK annually.

Organisation

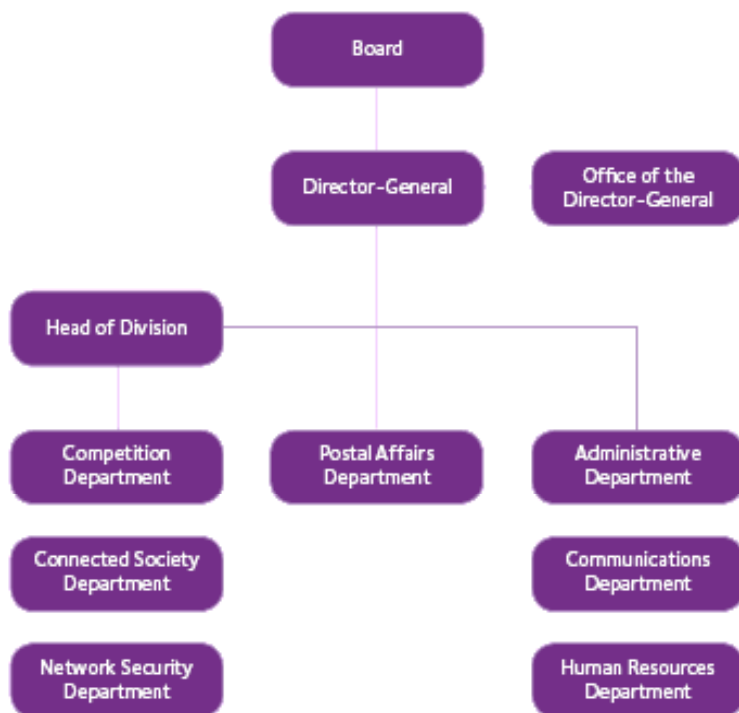
The work of PTS is divided into five departments, which are responsible, respectively, for competition, consumer protection, network security, postal affairs, and spectrum affairs. PTS's organisation also includes administration, communications, human resources and legal affairs departments.

PTS has approximately 300 employees, many of whom are lawyers, economists or engineers.

The authority is headquartered in Stockholm. A local office for radio supervision is located in Malmö, and a unit in Kiruna handles missing letters.

Do you wish to know more?

You are welcome to visit our website, www.pts.se, or to call us at 08-678 55 00. For consumer issues, we have a special phone line where consumers can receive advice and help. It may be accessed via our regular telephone number, 08-678 55 00, Monday to Thursday, 09:00-11:30.



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