Postal Services Ordinance (2010:1049)

Issued 1 July 2010.

The Government enacts the following.

Scope

Section 1

This Ordinance applies to such postal operations and universal postal service as are referred to in the Postal Services Act (2010:1045).

Postal operations, etc.

Section 2

The Swedish Post and Telecom Agency is the licensing authority under the Postal Services Act (2010:1045).

Section 3

The Swedish Post and Telecom Agency may, in accordance with Chapter 2, Section 8 of the Postal Services Act (2010:1045), issue regulations concerning if and to which extent a letter should indicate who has conveyed it.

Section 4

In a licensing matter relating to the conduct of postal operations according to Chapter 2, Section 1 of the Postal Services Act (2010:1045), the Swedish Post and Telecom Agency shall issue a decision within three months after the receipt by the authority of a complete application. If it is necessary owing to the investigation of the matter, the processing period may be extended on at most one occasion by at most one month. The applicant shall be informed of the reasons for the processing period being extended before expiry of the original time limit.

Section 8 of the Services in the Internal Market Act (2009:1079) contains provisions concerning an acknowledgement of receipt having to be sent to the applicant when a complete application has been received and concerning the content of such acknowledgement.

Appeals against a decision to extend the processing period may not be made.

Universal postal service

Section 5

The Swedish Post and Telecom Agency may for one or more licence holders link the licence to conduct postal operations with conditions concerning the obligation to provide the entire or parts of the universal postal service.

Section 6

The universal postal service should fulfil, in addition to the provisions of Chapter 3, Section 1 of the Postal Services Act (2010:1045), the requirement that at least 85 per cent of those
letters that have been deposited for overnight delivery before the stated latest point in time for deposit shall, irrespective of where in Sweden they have been deposited, have been distributed within Sweden on the following working day. At least 97 per cent of the letters shall have been distributed within three following working days.

The Swedish Post and Telecom Agency shall check annually that the requirements of the first paragraph are satisfied and annually publish results concerning this check. The Swedish Post and Telecom Agency may issue regulations concerning the latest point in time for deposit and further regulations concerning requirements on routing times under Chapter 3, Section 1, second paragraph of the Postal Services Act.

Section 7

The Swedish Post and Telecom Agency may issue regulations under Chapter 3, Section 1, second paragraph of the Postal Services Act (2010:1045) regarding the services which are to be included in the universal postal service.

Section 8

The Swedish Post and Telecom Agency shall notify the European Commission and the national regulatory authorities within the European Union of any such exemption as referred to in Chapter 3, Section 1, third paragraph of the Postal Services Act (2010:1045).

Section 9

A party that provides a universal postal service may, per calendar year, not increase prices for domestic conveyance of single postal items referred to in Section 6, first paragraph, and which weigh at most 500 grams, by more than the alteration in the consumer price index between July in the immediately preceding year and July in the year before that. However, in this connection, a price may be rounded to the nearest fifty öre, even if this means that the increase is greater than the alteration in the consumer price index. The scope for a price increase which is not used during a calendar year may be used during one of the three following years. The total scope for price increases shall, however, be reduced with any increase in excess of the alteration in the consumer price index that occurred as a consequence of rounding.

Section 10

The Swedish Post and Telecom Agency may issue regulations under Chapter 3, Section 2, fifth paragraph of the Postal Services Act (2010:1045) concerning such requirements on pricing and accounting for the universal postal service as mentioned in Section 2, first and second paragraphs of the said chapter.

Section 11

The Swedish Post and Telecom Agency may issue regulations under Chapter 3, Section 2, fifth paragraph of the Postal Services Act (2010:1045) concerning such requirements on pricing and associated conditions as mentioned in Section 2, third paragraph of the said
chapter and which should apply if the party designated to provide the entire or parts of the universal postal service applies special prices and other special conditions.

**Common provisions concerning postal operations and universal postal service**

**Postcode system**

**Section 12**

The Swedish Post and Telecom Agency shall designate a licence holder who provides postal services to also provide and manage the postcode system. The licence holder designated to provide and manage the postcode system shall in the event of alterations of the system promote good practice concerning placenames.

**The needs of Sweden’s Total Defence for postal communications**

**Section 13**

The Swedish Post and Telecom Agency may issue such regulations about planning and other measures for the needs of Sweden’s Total Defence for postal communications, as referred to in Chapter 4, Section 9, second paragraph of the Postal Services Act (2010:1045). Before such regulations as referred to in the first paragraph are issued, the Swedish Post and Telecom Agency shall consult the Armed Forces and the Swedish Agency for Civil Emergency Planning.

**Dealing with complaints**

**Section 14**

The Swedish Post and Telecom Agency may issue regulations under Chapter 4, Section 12 of the Postal Services Act (2010:1045) concerning dealing with complaints by the licence holder and the publication of details about complaints that is to be effected by the party designated to provide the entire or parts of the universal postal service.

**Implementation regulations**

**Section 15**

The Swedish Post and Telecom Agency may issue the implementation regulations necessary to apply the Postal Services Act (2010:1045) as regards conveyance of letters, non-deliverable letters and supervision.

This Ordinance enters into force on 1 September 2010, at which time the Postal Services Ordinance (1993:1709) is repealed.

On behalf of the Government
ÅSA TORSTENSSON

Dan Sandberg
(Ministry of Enterprise, Energy and Communications)