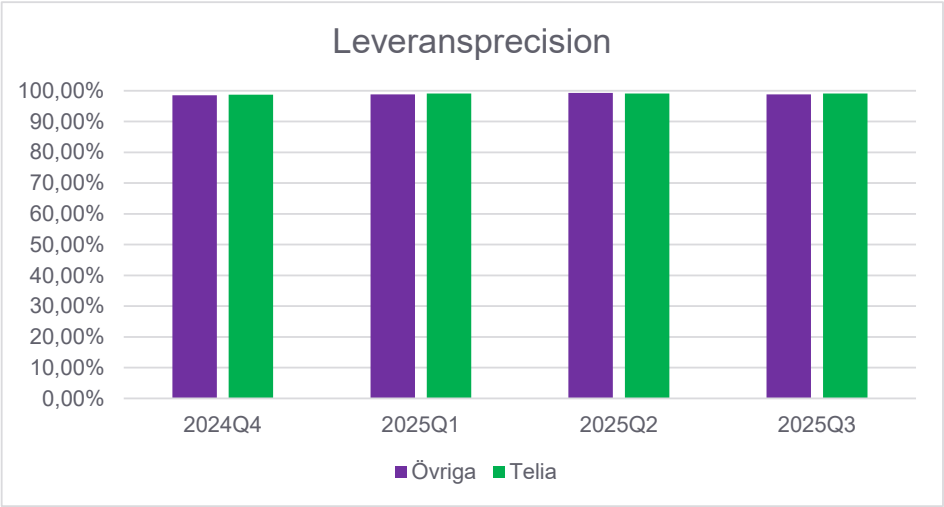


Fiber Villa Leveransprecision, kundklara order

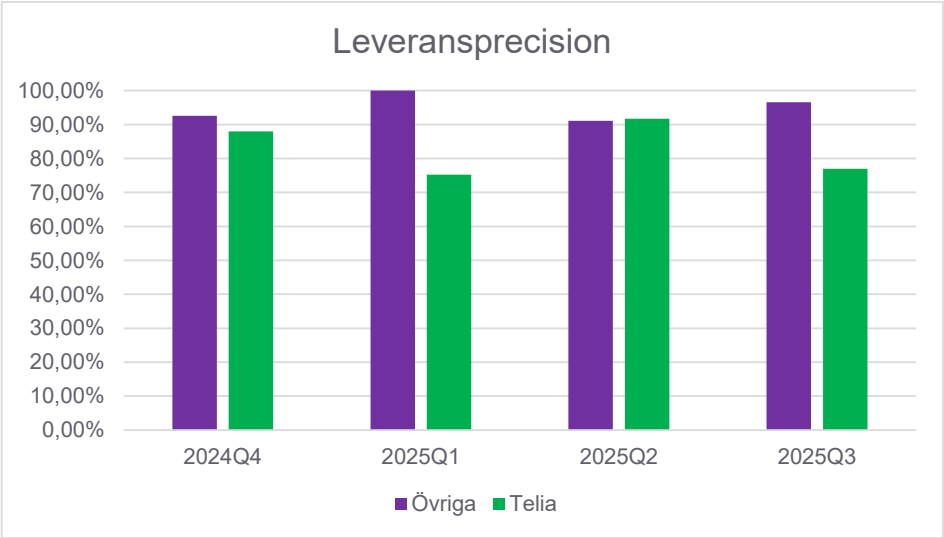
Operatörsbyte



| Kvartal | Övriga<br>grossistkunder | Telia  | Summa  |
|---------|--------------------------|--------|--------|
| 2024Q4  | 98,56%                   | 98,77% | 98,66% |
| 2025Q1  | 98,85%                   | 99,09% | 98,97% |
| 2025Q2  | 99,34%                   | 99,13% | 99,23% |
| 2025Q3  | 98,78%                   | 99,13% | 98,96% |

Fiber Villa Leveransprecision, kundklara order

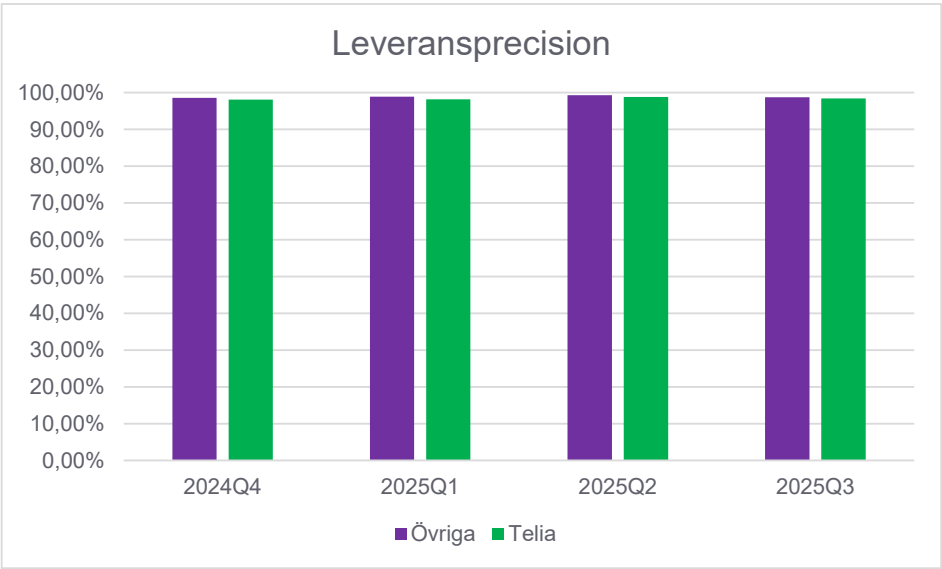
Uppsättning



| Kvartal | Övriga<br>grossistkunder | Telia  | Summa  |
|---------|--------------------------|--------|--------|
| 2024Q4  | 92,59%                   | 87,97% | 90,34% |
| 2025Q1  | 100,00%                  | 75,27% | 89,38% |
| 2025Q2  | 91,11%                   | 91,67% | 91,39% |
| 2025Q3  | 96,55%                   | 76,92% | 87,85% |

Fiber Villa Leveransprecision, Ny + Opbyte, kundklara order

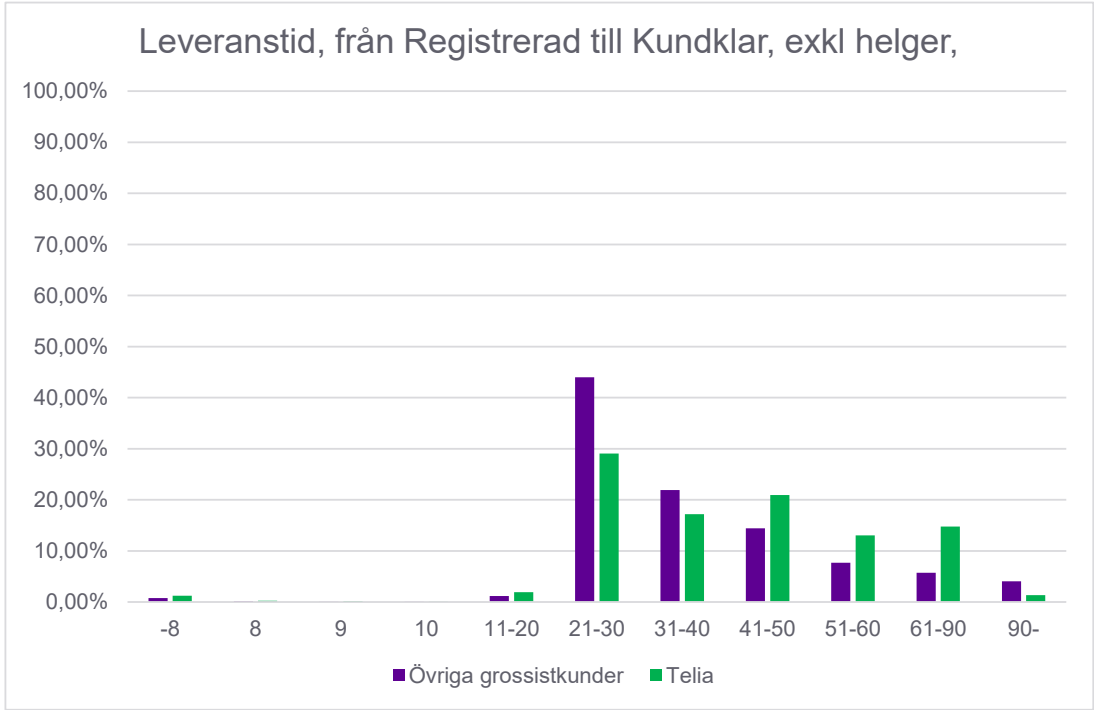
Operatörsbyte



| Kvartal | Övriga<br>grossistkunder | Telia  | Summa  |
|---------|--------------------------|--------|--------|
| 2024Q4  | 98,53%                   | 98,05% | 98,29% |
| 2025Q1  | 98,86%                   | 98,16% | 98,51% |
| 2025Q2  | 99,27%                   | 98,79% | 99,03% |
| 2025Q3  | 98,75%                   | 98,42% | 98,59% |

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2025Q3

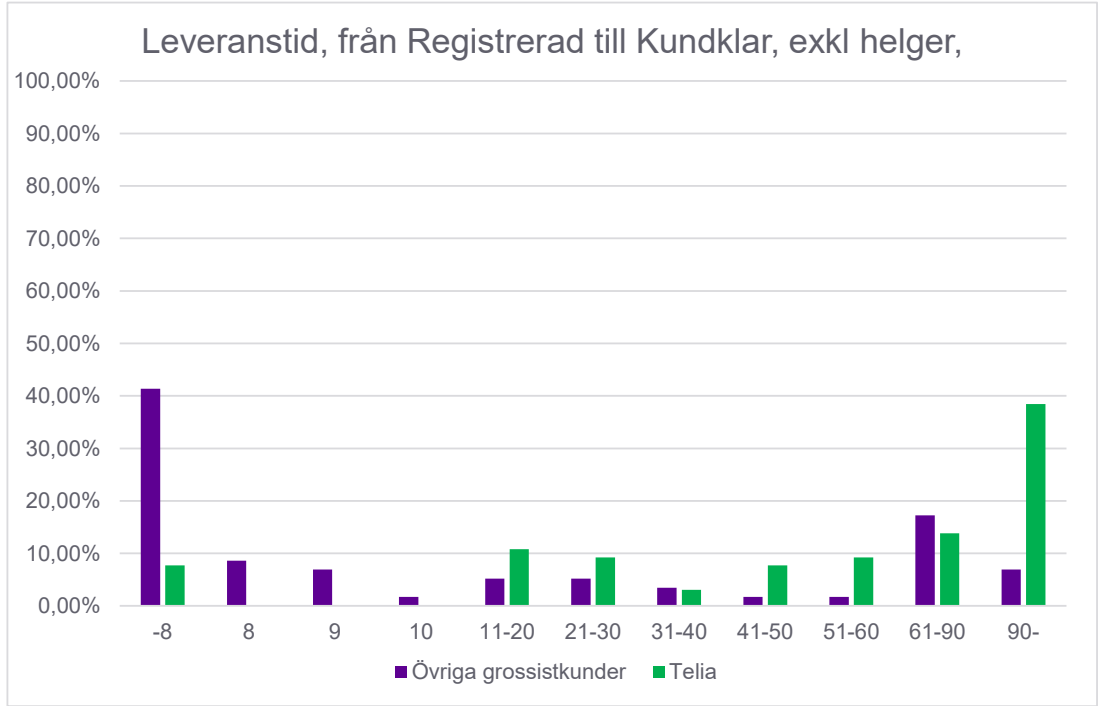
Operatörsbyte



|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    | 0,74%                 | 1,23%  |
| 8     | 0,19%                 | 0,26%  |
| 9     | 0,04%                 | 0,20%  |
| 10    | 0,04%                 | 0,05%  |
| 11-20 | 1,18%                 | 1,94%  |
| 21-30 | 44,00%                | 29,08% |
| 31-40 | 21,94%                | 17,17% |
| 41-50 | 14,40%                | 20,95% |
| 51-60 | 7,68%                 | 13,03% |
| 61-90 | 5,74%                 | 14,77% |
| 90-   | 4,05%                 | 1,33%  |

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2025Q3

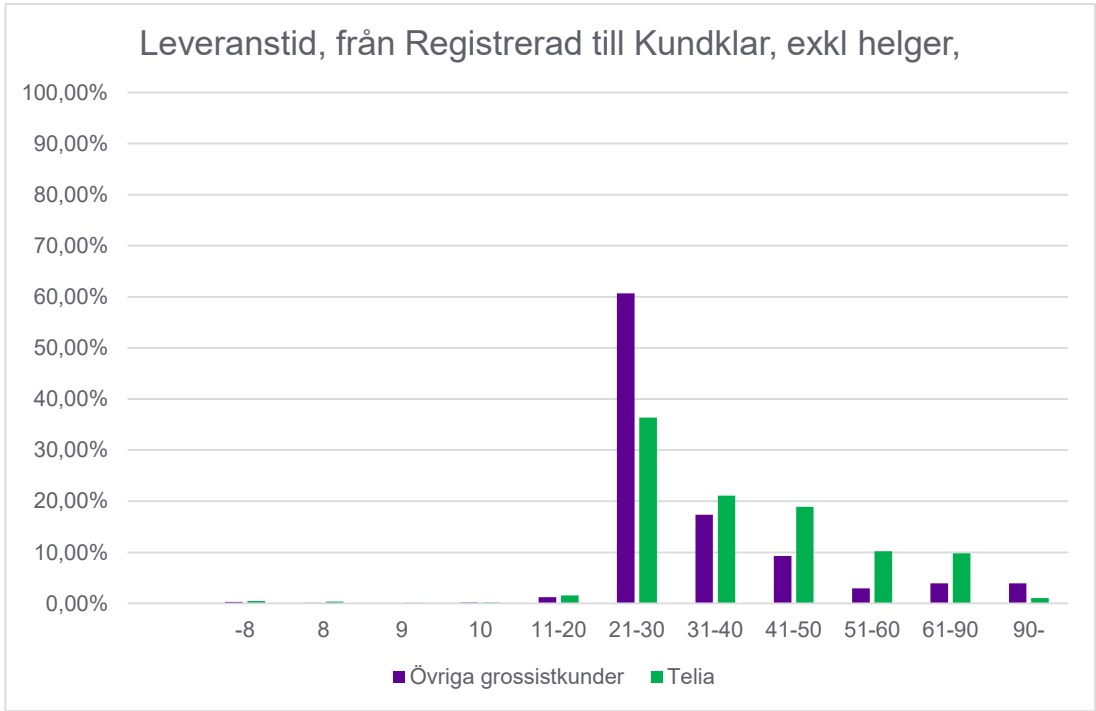
Uppsättning



|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    | 41,38%                | 7,69%  |
| 8     | 8,62%                 |        |
| 9     | 6,90%                 |        |
| 10    | 1,72%                 |        |
| 11-20 | 5,17%                 | 10,77% |
| 21-30 | 5,17%                 | 9,23%  |
| 31-40 | 3,45%                 | 3,08%  |
| 41-50 | 1,72%                 | 7,69%  |
| 51-60 | 1,72%                 | 9,23%  |
| 61-90 | 17,24%                | 13,85% |
| 90-   | 6,90%                 | 38,46% |

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2025Q2

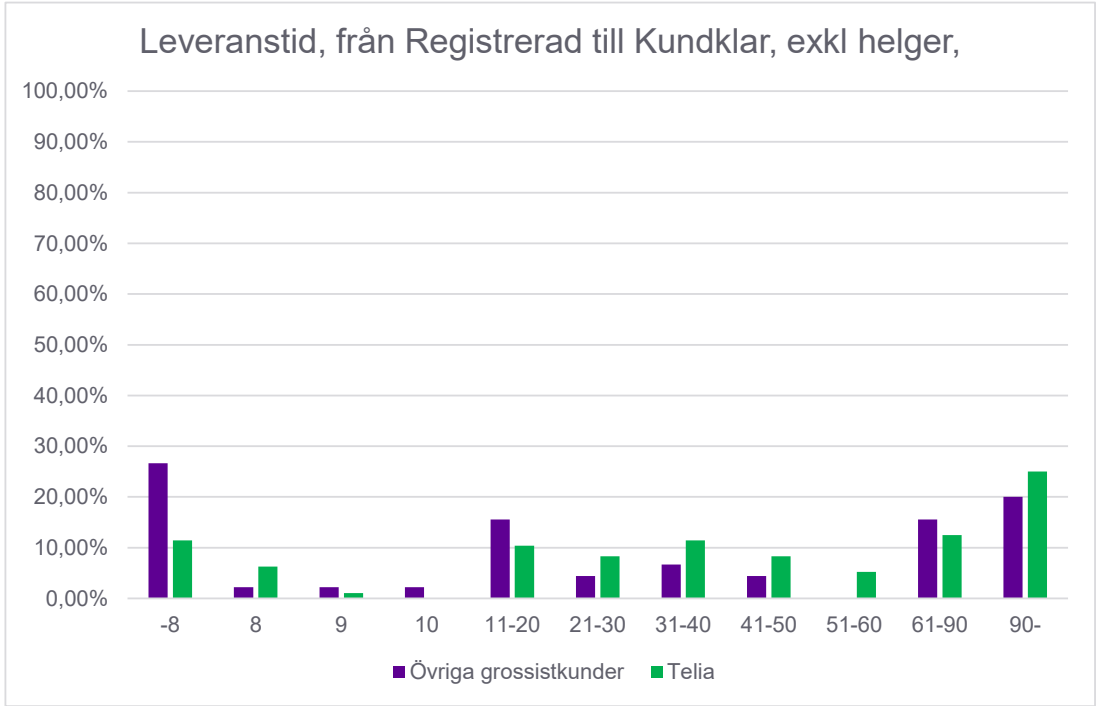
Operatörsbyte



|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    | 0,31%                 | 0,44%  |
| 8     | 0,11%                 | 0,34%  |
| 9     | 0,04%                 | 0,15%  |
| 10    | 0,18%                 | 0,19%  |
| 11-20 | 1,23%                 | 1,55%  |
| 21-30 | 60,70%                | 36,36% |
| 31-40 | 17,32%                | 21,07% |
| 41-50 | 9,26%                 | 18,88% |
| 51-60 | 2,97%                 | 10,19% |
| 61-90 | 3,94%                 | 9,81%  |
| 90-   | 3,94%                 | 1,02%  |

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2025Q2

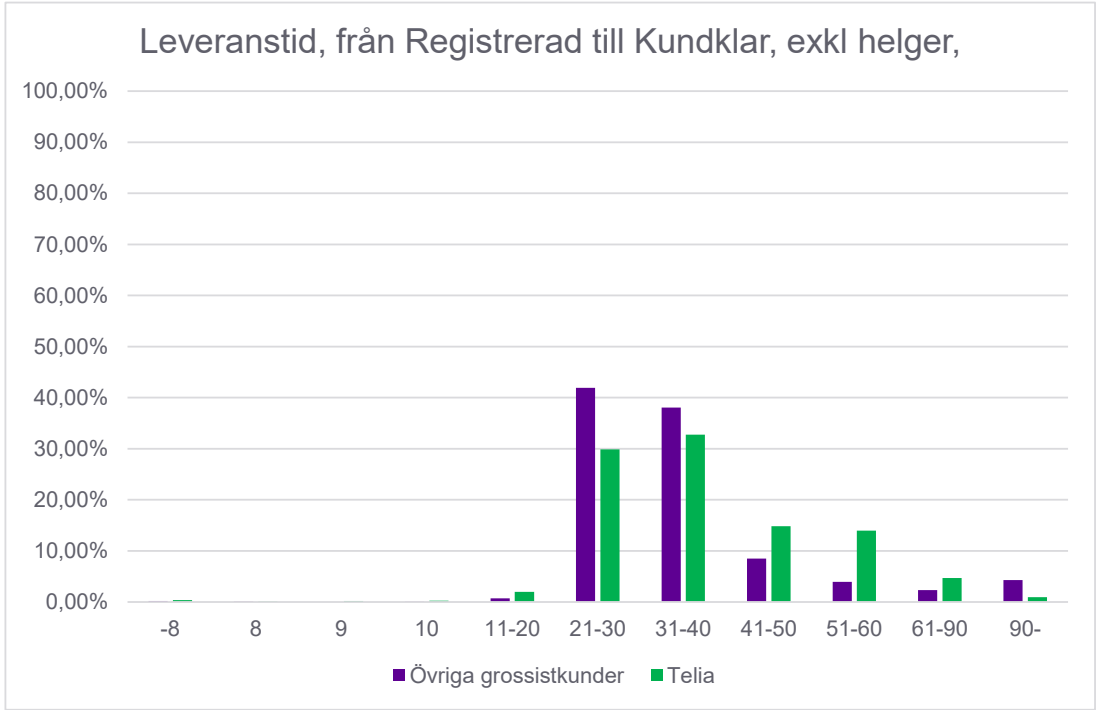
Uppsättning



|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    | 26,67%                | 11,46% |
| 8     | 2,22%                 | 6,25%  |
| 9     | 2,22%                 | 1,04%  |
| 10    | 2,22%                 |        |
| 11-20 | 15,56%                | 10,42% |
| 21-30 | 4,44%                 | 8,33%  |
| 31-40 | 6,67%                 | 11,46% |
| 41-50 | 4,44%                 | 8,33%  |
| 51-60 |                       | 5,21%  |
| 61-90 | 15,56%                | 12,50% |
| 90-   | 20,00%                | 25,00% |

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2025Q1

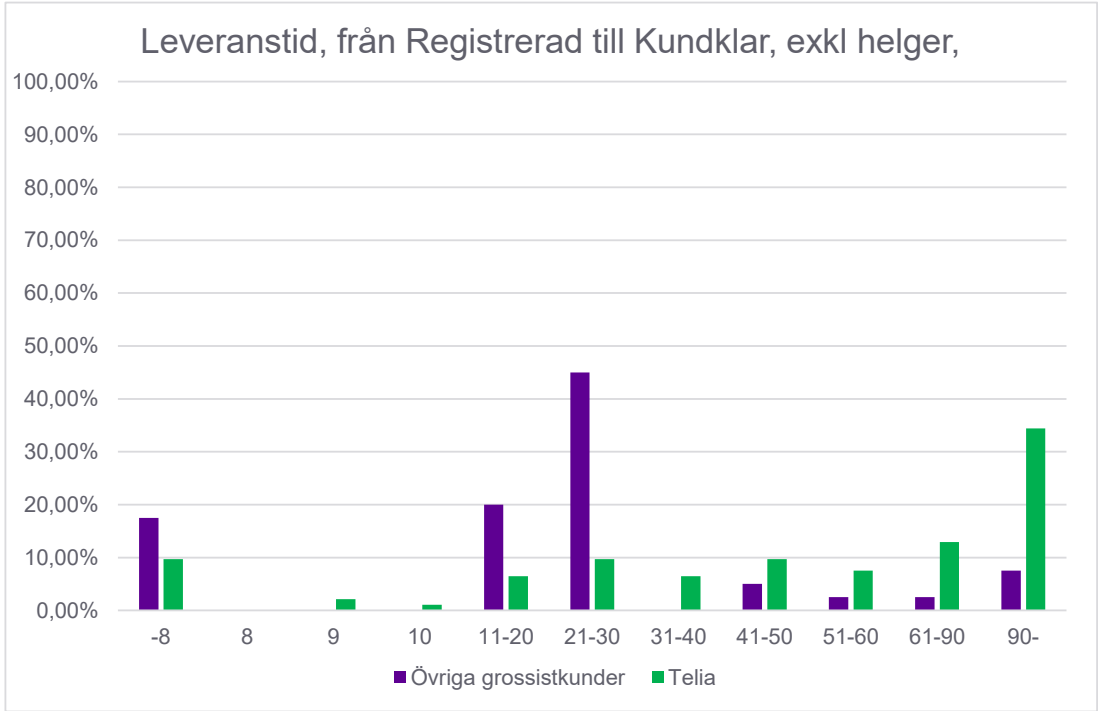
Operatörsbyte



|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    | 0,20%                 | 0,39%  |
| 8     | 0,06%                 | 0,09%  |
| 9     |                       | 0,22%  |
| 10    | 0,05%                 | 0,26%  |
| 11-20 | 0,70%                 | 2,00%  |
| 21-30 | 41,94%                | 29,87% |
| 31-40 | 38,04%                | 32,74% |
| 41-50 | 8,48%                 | 14,81% |
| 51-60 | 3,96%                 | 13,98% |
| 61-90 | 2,31%                 | 4,69%  |
| 90-   | 4,27%                 | 0,96%  |

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2025Q1

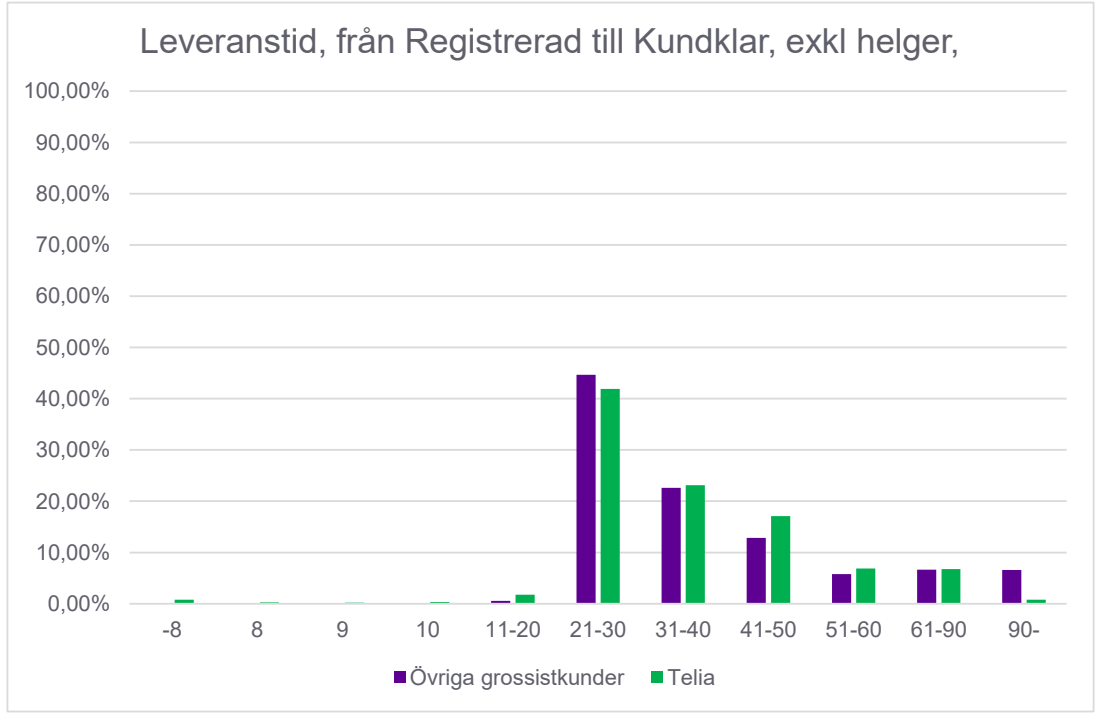
Uppsättning



|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    | 17,50%                | 9,68%  |
| 8     |                       |        |
| 9     |                       | 2,15%  |
| 10    |                       | 1,08%  |
| 11-20 | 20,00%                | 6,45%  |
| 21-30 | 45,00%                | 9,68%  |
| 31-40 |                       | 6,45%  |
| 41-50 | 5,00%                 | 9,68%  |
| 51-60 | 2,50%                 | 7,53%  |
| 61-90 | 2,50%                 | 12,90% |
| 90-   | 7,50%                 | 34,41% |

Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q4

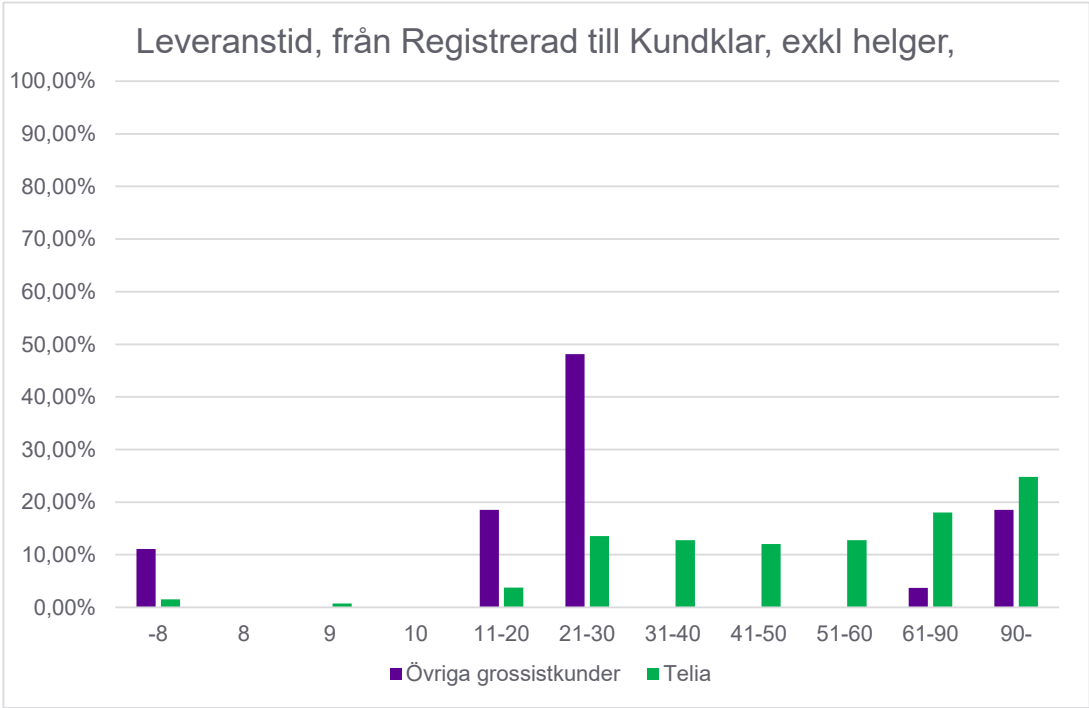
Operatörsbyte



|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    | 0,12%                 | 0,80%  |
| 8     | 0,03%                 | 0,27%  |
| 9     | 0,08%                 | 0,21%  |
| 10    | 0,05%                 | 0,32%  |
| 11-20 | 0,58%                 | 1,76%  |
| 21-30 | 44,66%                | 41,90% |
| 31-40 | 22,59%                | 23,14% |
| 41-50 | 12,86%                | 17,10% |
| 51-60 | 5,76%                 | 6,89%  |
| 61-90 | 6,67%                 | 6,79%  |
| 90-   | 6,59%                 | 0,80%  |

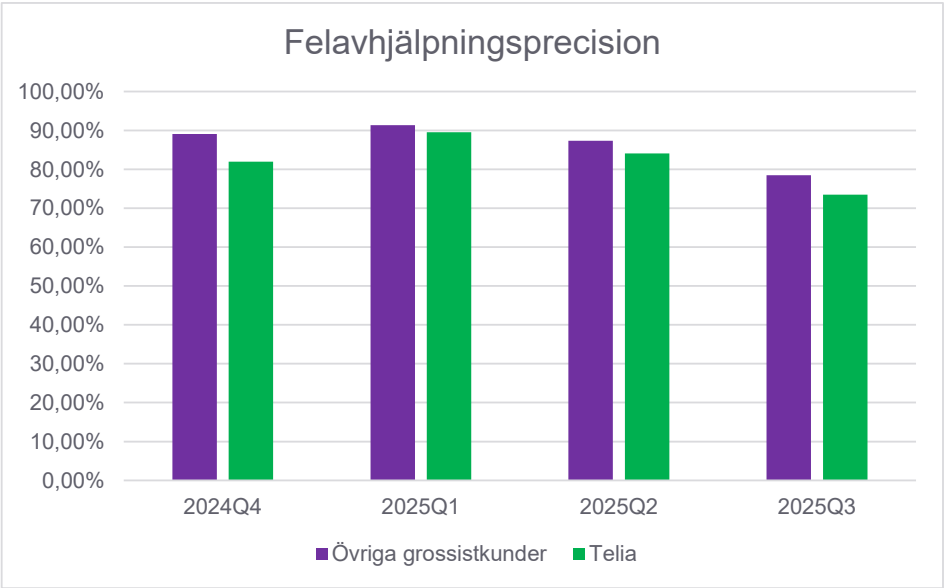
Fiber Villa leverans ledtid exkl. helger, kundklara order under period: 2024Q4

Uppsättning



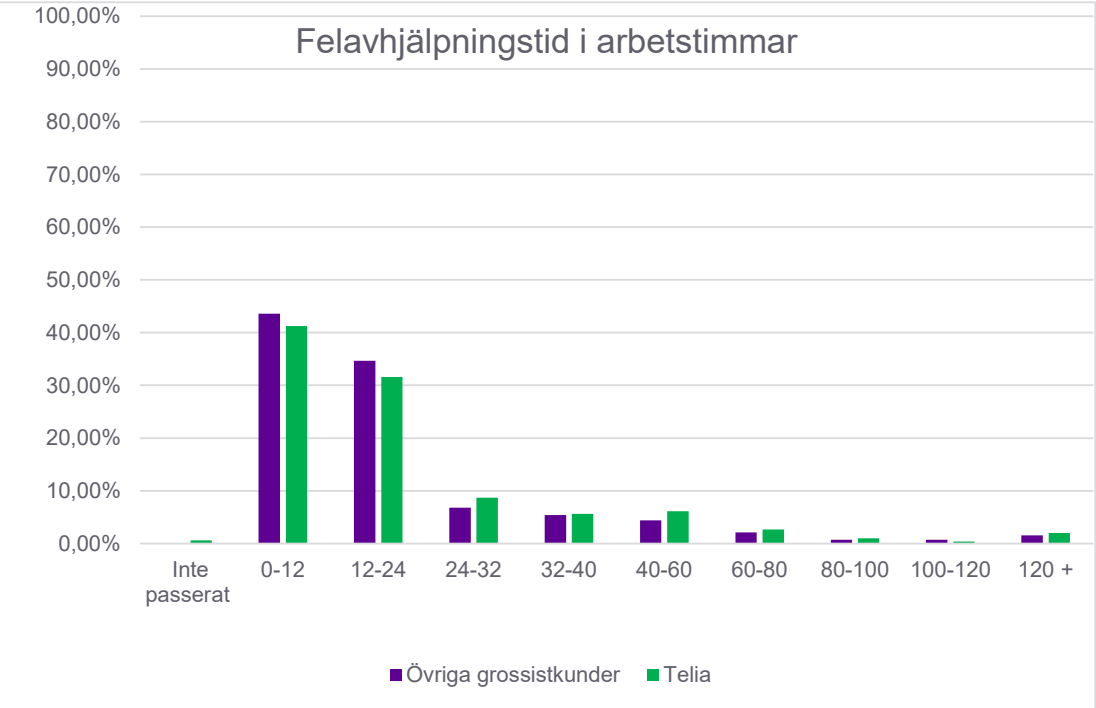
|       | Övriga grossistkunder | Telia  |
|-------|-----------------------|--------|
| -8    | 11,11%                | 1,50%  |
| 8     |                       |        |
| 9     |                       | 0,75%  |
| 10    |                       |        |
| 11-20 | 18,52%                | 3,76%  |
| 21-30 | 48,15%                | 13,53% |
| 31-40 |                       | 12,78% |
| 41-50 |                       | 12,03% |
| 51-60 |                       | 12,78% |
| 61-90 | 3,70%                 | 18,05% |
| 90-   | 18,52%                | 24,81% |

Fiber Villa Felavhjälpningsprecision



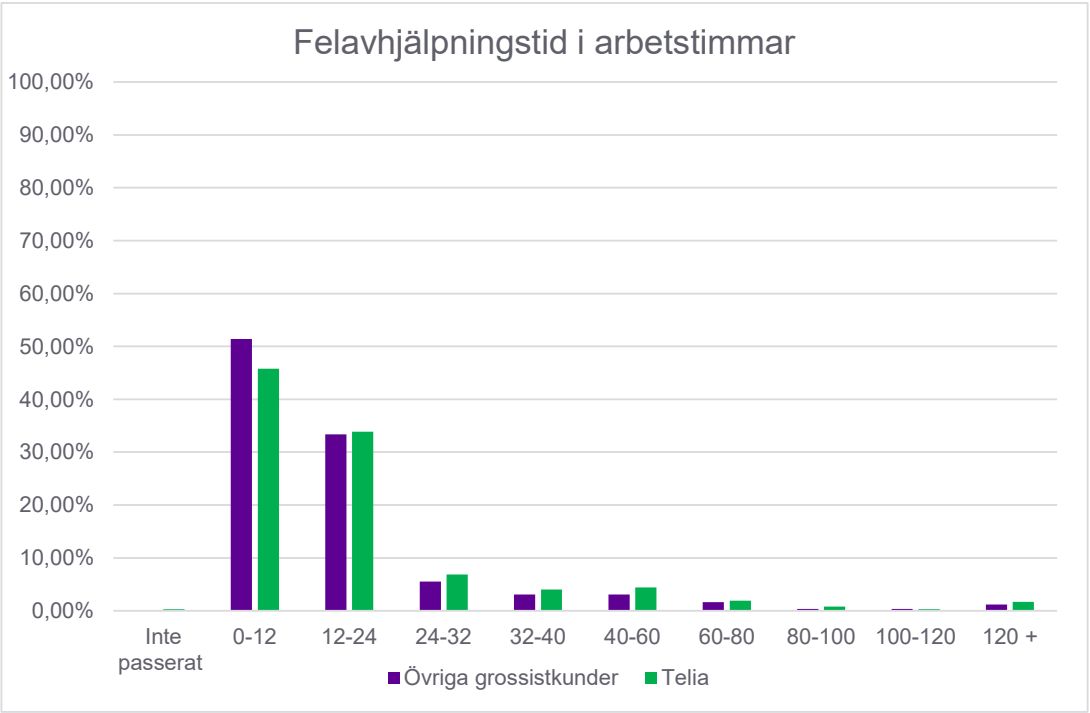
| Kvartal | Övriga grossistkunder | Telia  |
|---------|-----------------------|--------|
| 2024Q4  | 89,07%                | 81,95% |
| 2025Q1  | 91,33%                | 89,53% |
| 2025Q2  | 87,35%                | 84,07% |
| 2025Q3  | 78,45%                | 73,51% |

Fiber Villa Felavhjälpningstid under period: 2025Q3



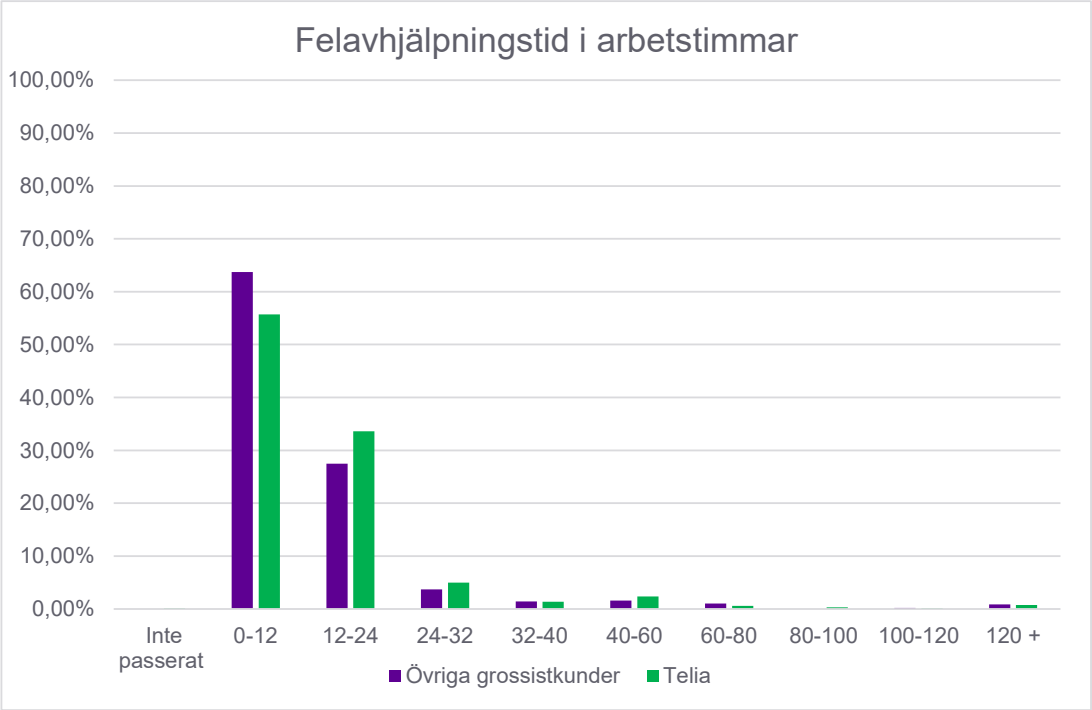
|               | Övriga grossistkunder | Telia  |
|---------------|-----------------------|--------|
| Inte passerat |                       | 0,63%  |
| 0-12          | 43,61%                | 41,24% |
| 12-24         | 34,68%                | 31,60% |
| 24-32         | 6,83%                 | 8,71%  |
| 32-40         | 5,43%                 | 5,63%  |
| 40-60         | 4,38%                 | 6,15%  |
| 60-80         | 2,10%                 | 2,66%  |
| 80-100        | 0,70%                 | 0,99%  |
| 100-120       | 0,70%                 | 0,36%  |
| 120 +         | 1,58%                 | 2,03%  |

Fiber Villa Felavhjälpningstid under period: 2025Q2



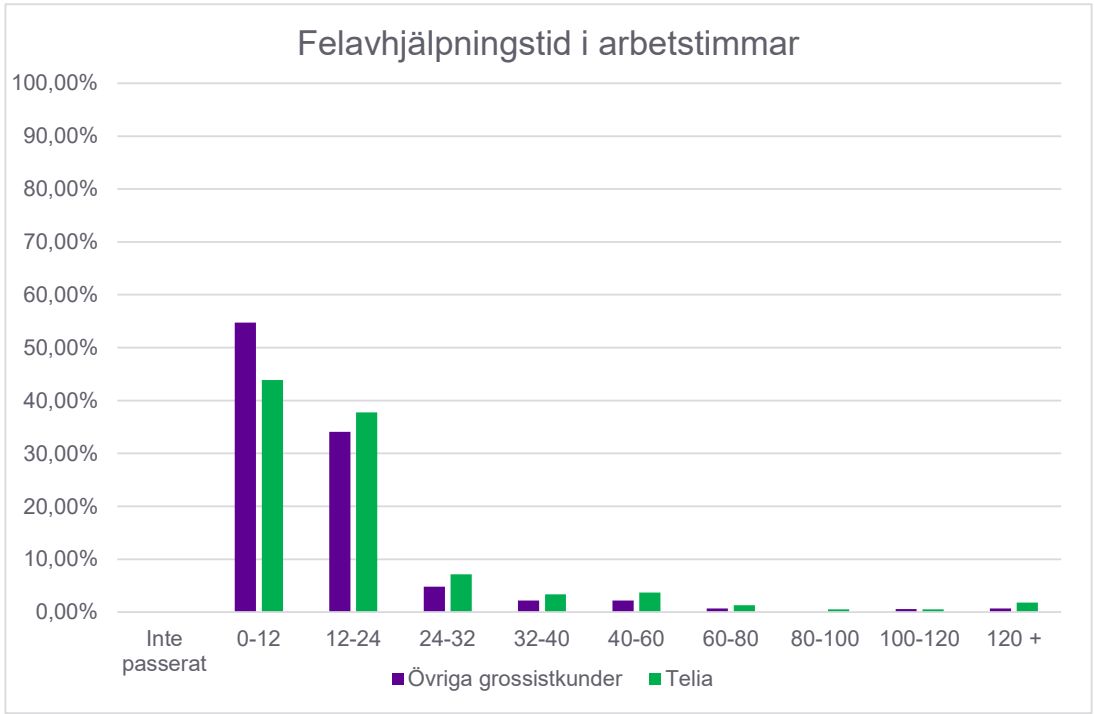
|               | Övriga grossistkunder | Telia  |
|---------------|-----------------------|--------|
| Inte passerat |                       | 0,32%  |
| 0-12          | 51,43%                | 45,80% |
| 12-24         | 33,37%                | 33,85% |
| 24-32         | 5,51%                 | 6,88%  |
| 32-40         | 3,11%                 | 4,03%  |
| 40-60         | 3,08%                 | 4,42%  |
| 60-80         | 1,63%                 | 1,93%  |
| 80-100        | 0,33%                 | 0,78%  |
| 100-120       | 0,38%                 | 0,31%  |
| 120 +         | 1,18%                 | 1,67%  |

Fiber Villa Felavhjälpningstid under period: 2025Q1



|               | Övriga grossistkunder | Telia  |
|---------------|-----------------------|--------|
| Inte passerat |                       | 0,13%  |
| 0-12          | 63,73%                | 55,70% |
| 12-24         | 27,46%                | 33,61% |
| 24-32         | 3,70%                 | 4,99%  |
| 32-40         | 1,41%                 | 1,36%  |
| 40-60         | 1,58%                 | 2,40%  |
| 60-80         | 1,06%                 | 0,58%  |
| 80-100        | 0,32%                 | 0,13%  |
| 100-120       | 0,18%                 | 0,13%  |
| 120 +         | 0,88%                 | 0,78%  |

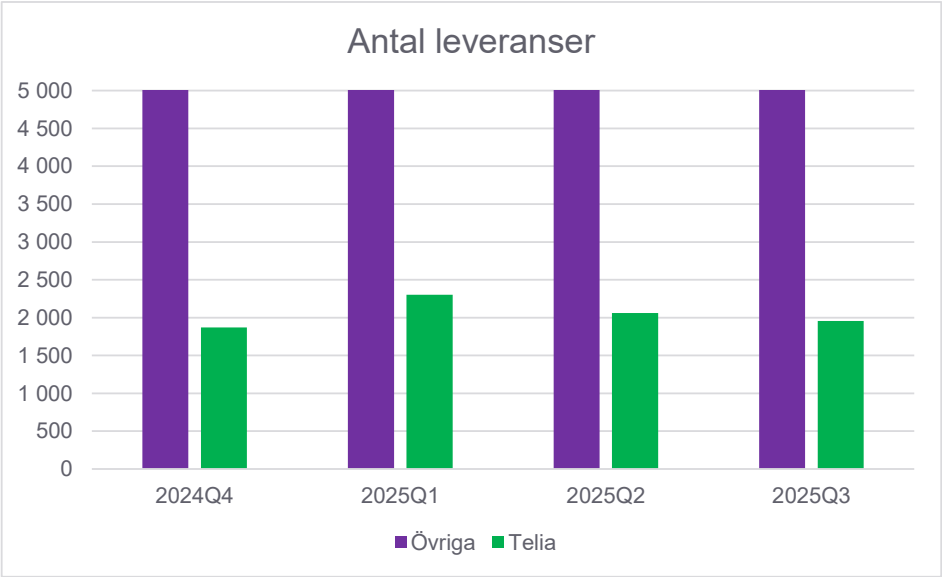
Fiber Villa Felavhjälpningstid under period: 2024Q4



|               | Övriga grossistkunder | Telia  |
|---------------|-----------------------|--------|
| Inte passerat |                       |        |
| 0-12          | 54,76%                | 43,89% |
| 12-24         | 34,07%                | 37,78% |
| 24-32         | 4,83%                 | 7,12%  |
| 32-40         | 2,21%                 | 3,38%  |
| 40-60         | 2,21%                 | 3,68%  |
| 60-80         | 0,69%                 | 1,30%  |
| 80-100        |                       | 0,53%  |
| 100-120       | 0,55%                 | 0,53%  |
| 120 +         | 0,69%                 | 1,78%  |

Fiber Villa Antal leveranser, kundklara order

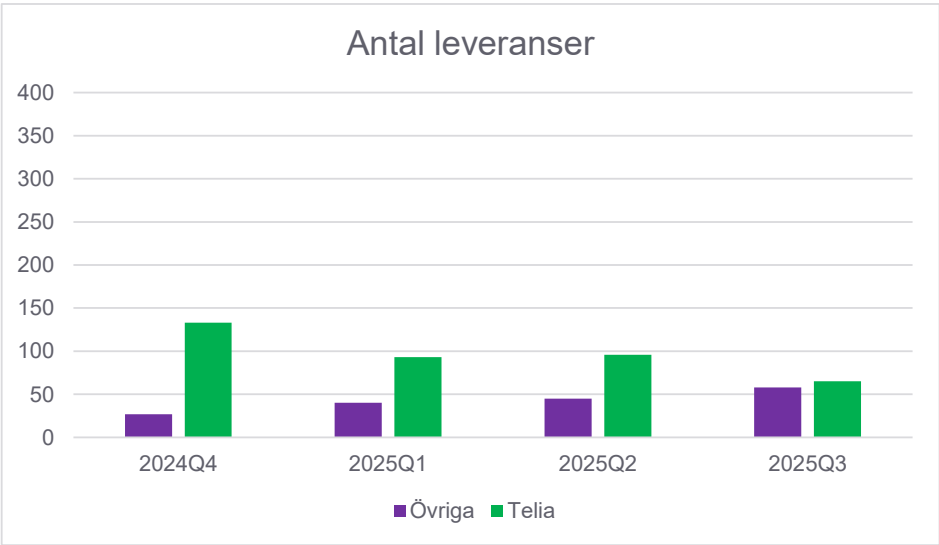
Operatörsbyte



| Kvartal | Övriga<br>grossistkunder | Telia | Summa |
|---------|--------------------------|-------|-------|
| 2024Q4  | 6025                     | 1871  | 7896  |
| 2025Q1  | 6541                     | 2303  | 8844  |
| 2025Q2  | 5455                     | 2060  | 7515  |
| 2025Q3  | 5159                     | 1957  | 7116  |

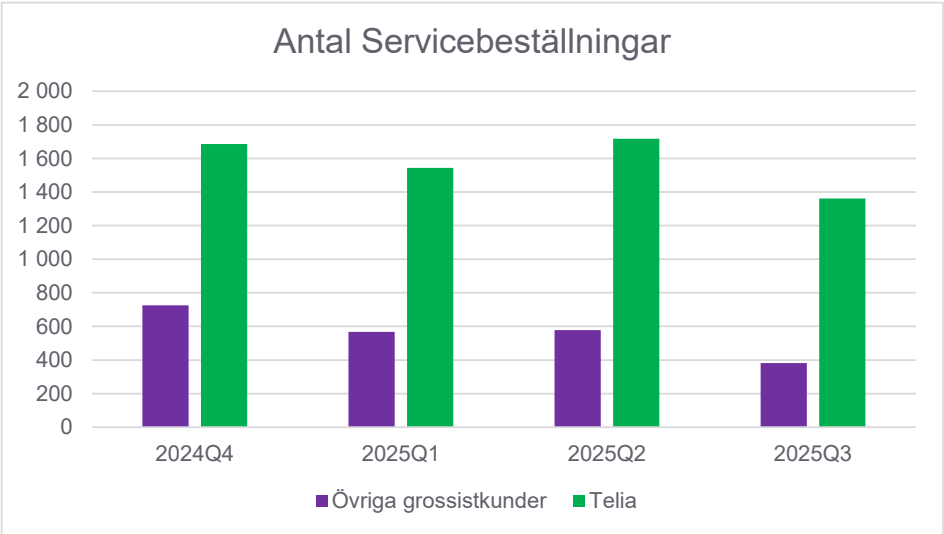
Fiber Villa Antal leveranser, kundklara order

Uppsättning



| Kvartal | Övriga<br>grossistkunder | Telia | Summa |
|---------|--------------------------|-------|-------|
| 2024Q4  | 27                       | 133   | 160   |
| 2025Q1  | 40                       | 93    | 133   |
| 2025Q2  | 45                       | 96    | 141   |
| 2025Q3  | 58                       | 65    | 123   |

Fiber Villa antal servicebeställningar



| Kvartal | Övriga grossistkunder | Telia | Summa |
|---------|-----------------------|-------|-------|
| 2024Q4  | 725                   | 1 686 | 2 411 |
| 2025Q1  | 568                   | 1 544 | 2 112 |
| 2025Q2  | 578                   | 1 716 | 2 294 |
| 2025Q3  | 382                   | 1 362 | 1 744 |